



2018-2019 ANNUAL GENERAL MEETING

September 27, 2019

INTRODUCTION

1. Appeal Timelines
2. Finance
3. Appeals

APPEAL TIMELINES

Average number of days from the date the appeal is filed to the first hearing date offered.

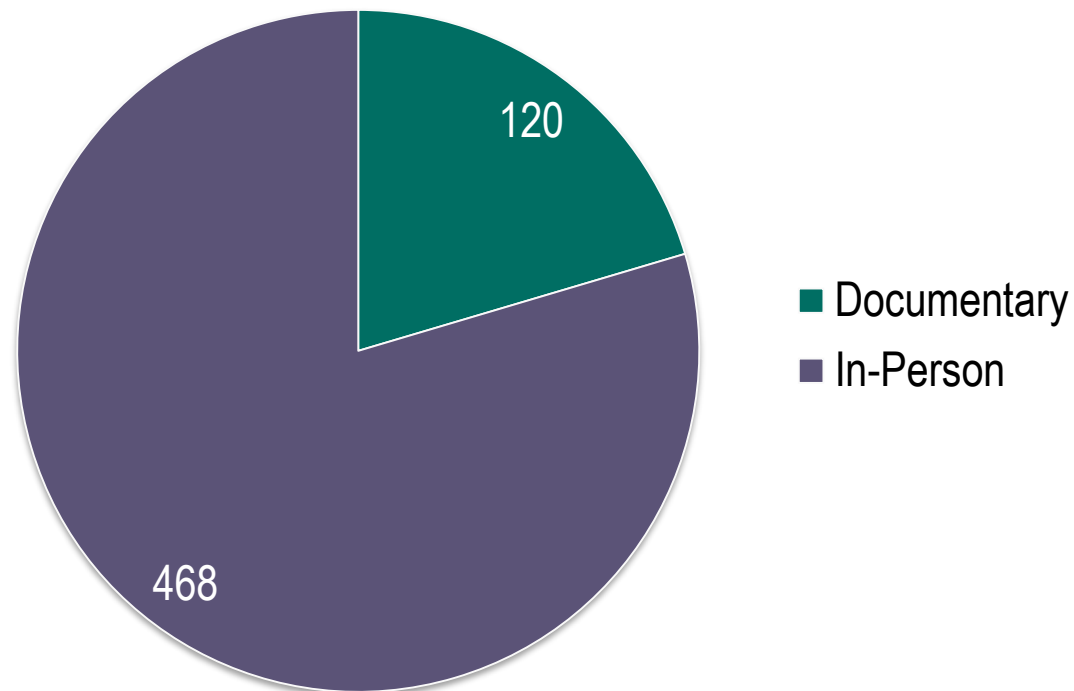
Target	2016-2017	2017-2018	2018-2019
150 days	130.91 days	127 days	136.55 days

Average number of days from the hearing to the decision issue date.

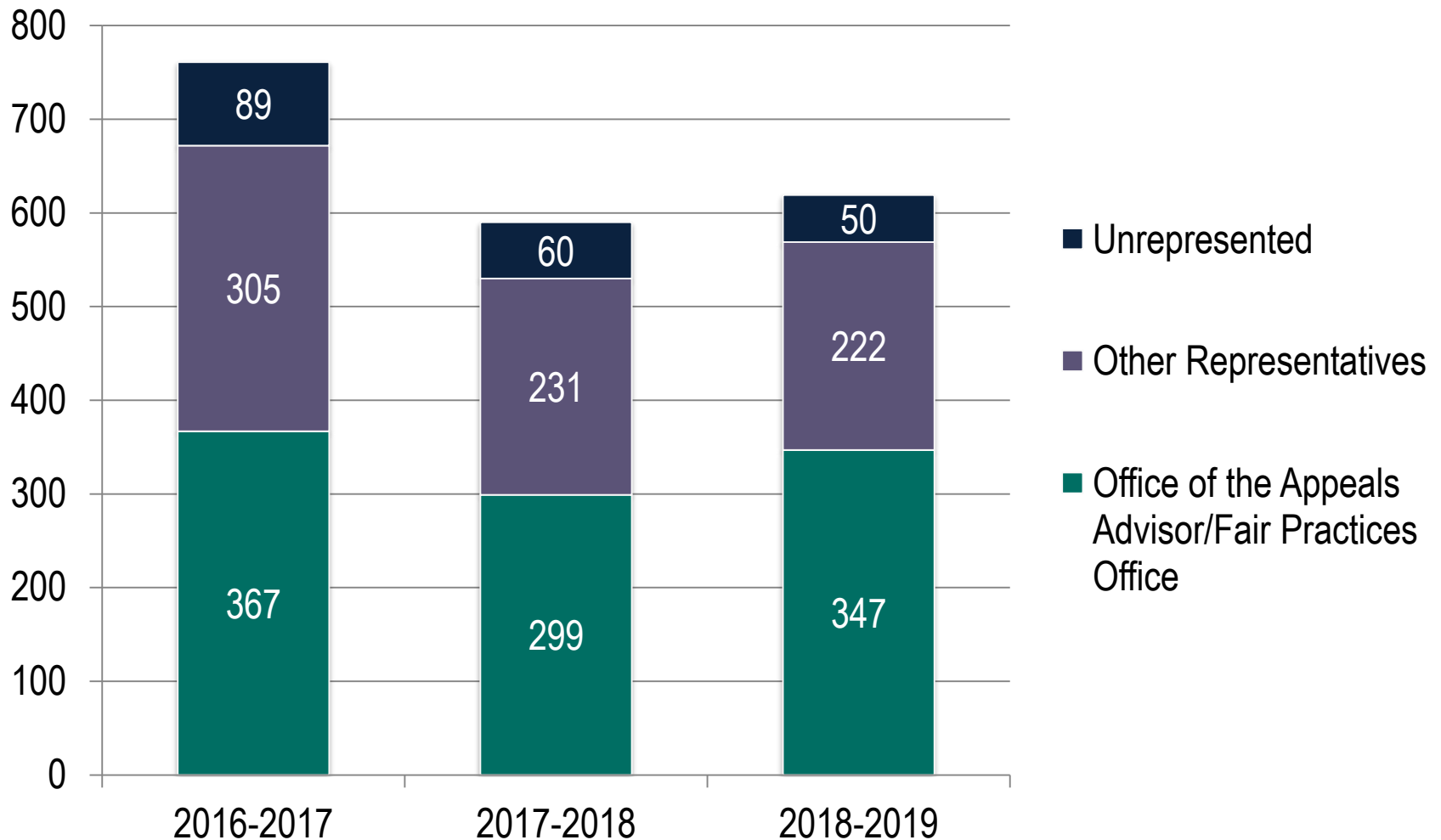
Target	2016-2017	2017-2018	2018-2019
30 days	30.16 days	37.19 days	43.74 days

TYPES OF HEARINGS

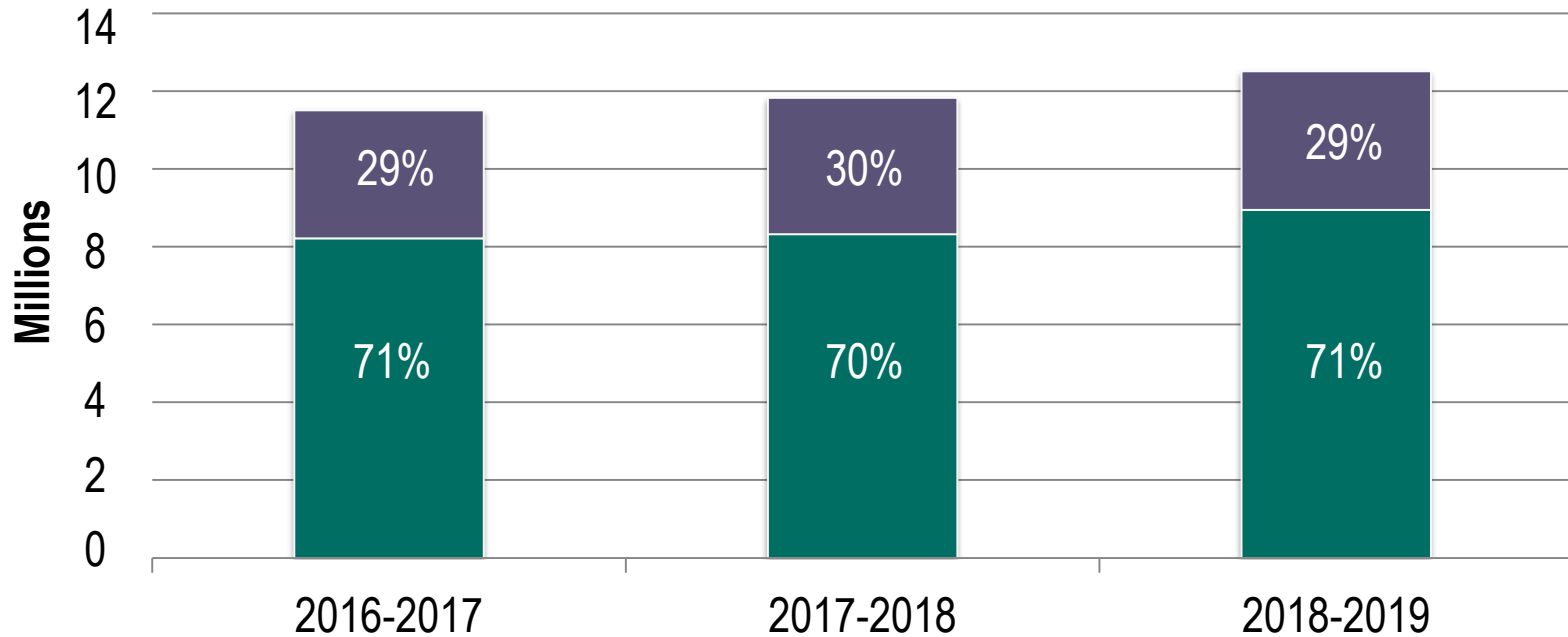
- The Appeals Commission holds in-person and documentary hearings. The type of hearing is requested by a party and ultimately decided by the Appeals Commission.
- In 2018-2019, we conducted 468 in-person hearings in our Edmonton and Calgary offices. We also held 120 documentary hearings.



REPRESENTATION BEFORE THE APPEALS COMMISSION

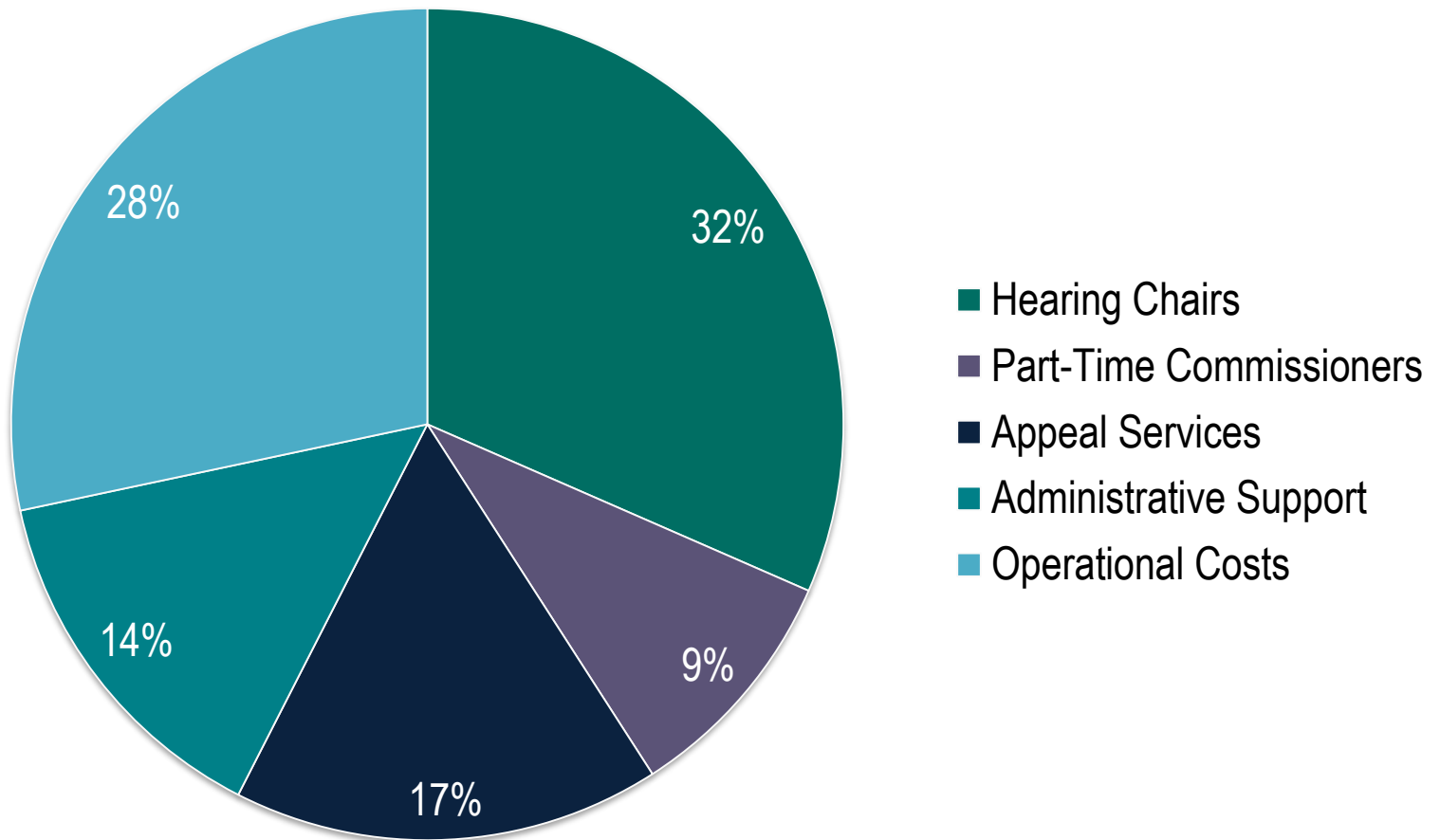


COST OVERVIEW



Administrative Costs	\$3,288,559	\$3,506,543	\$3,565,895
Staffing Costs	\$8,212,188	\$8,317,186	\$8,945,290
Total Expenditures	\$11,500,747	\$11,823,729	\$12,511,185

EXPENDITURE DETAILS



DECISION REVIEW



2018-2019	Concluded	Actions
Ombudsman	4	0
Court (QB and Appeal)	8	0
Reconsideration Requests	33	5
Fair Practices Office	0	0

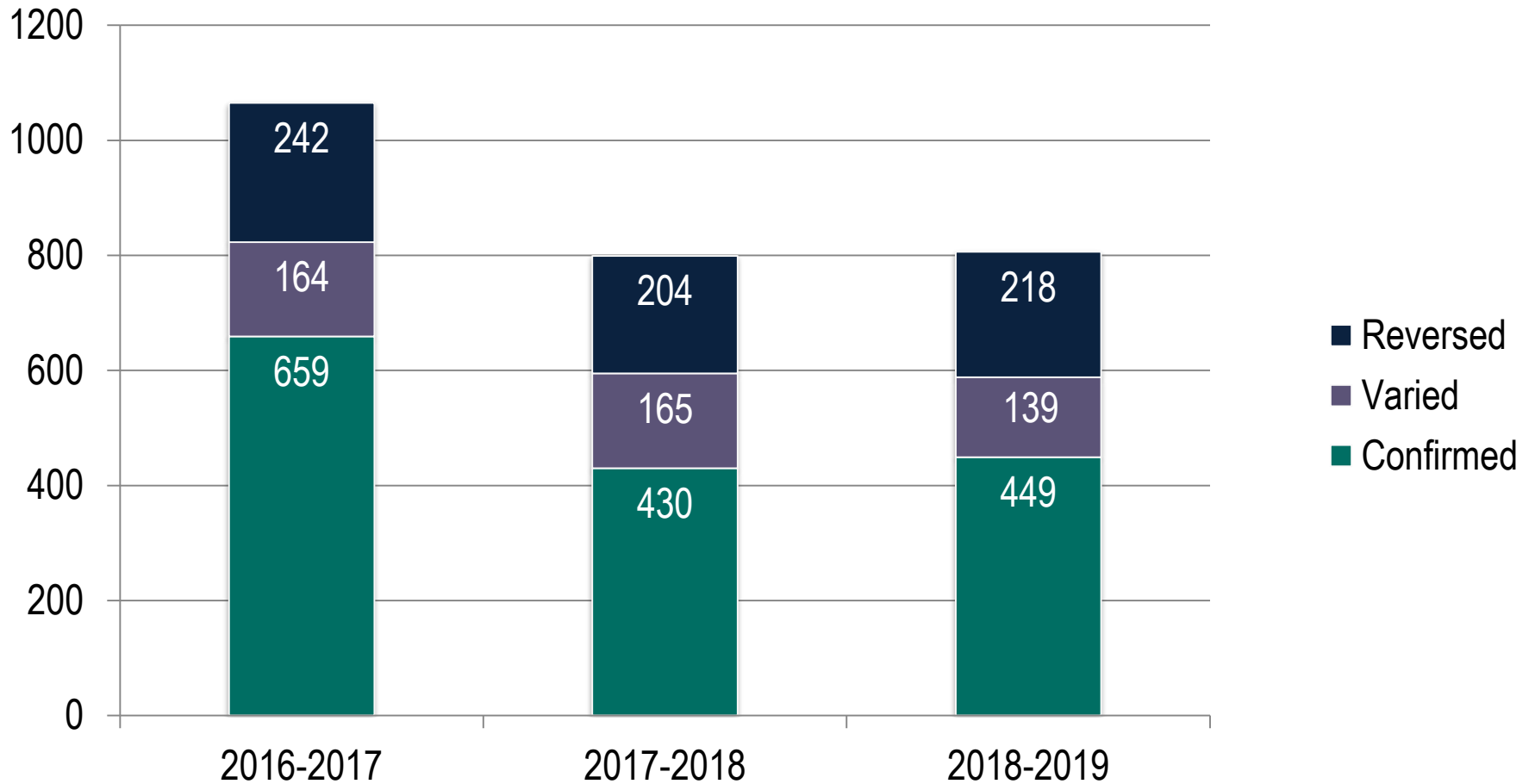
APPEALS RECEIVED

Application Type	2016-2017	2017-2018	2018-2019
Time Extensions	32	30	18
Reconsiderations	74	66	45
Initial Appeals	778	710	552

APPEALS CONCLUDED

Application Type	2016-2017	2017-2018	2018-2019
Time Extensions	28	27	22
Reconsiderations	73	63	33
Initial Appeals	761	590	619

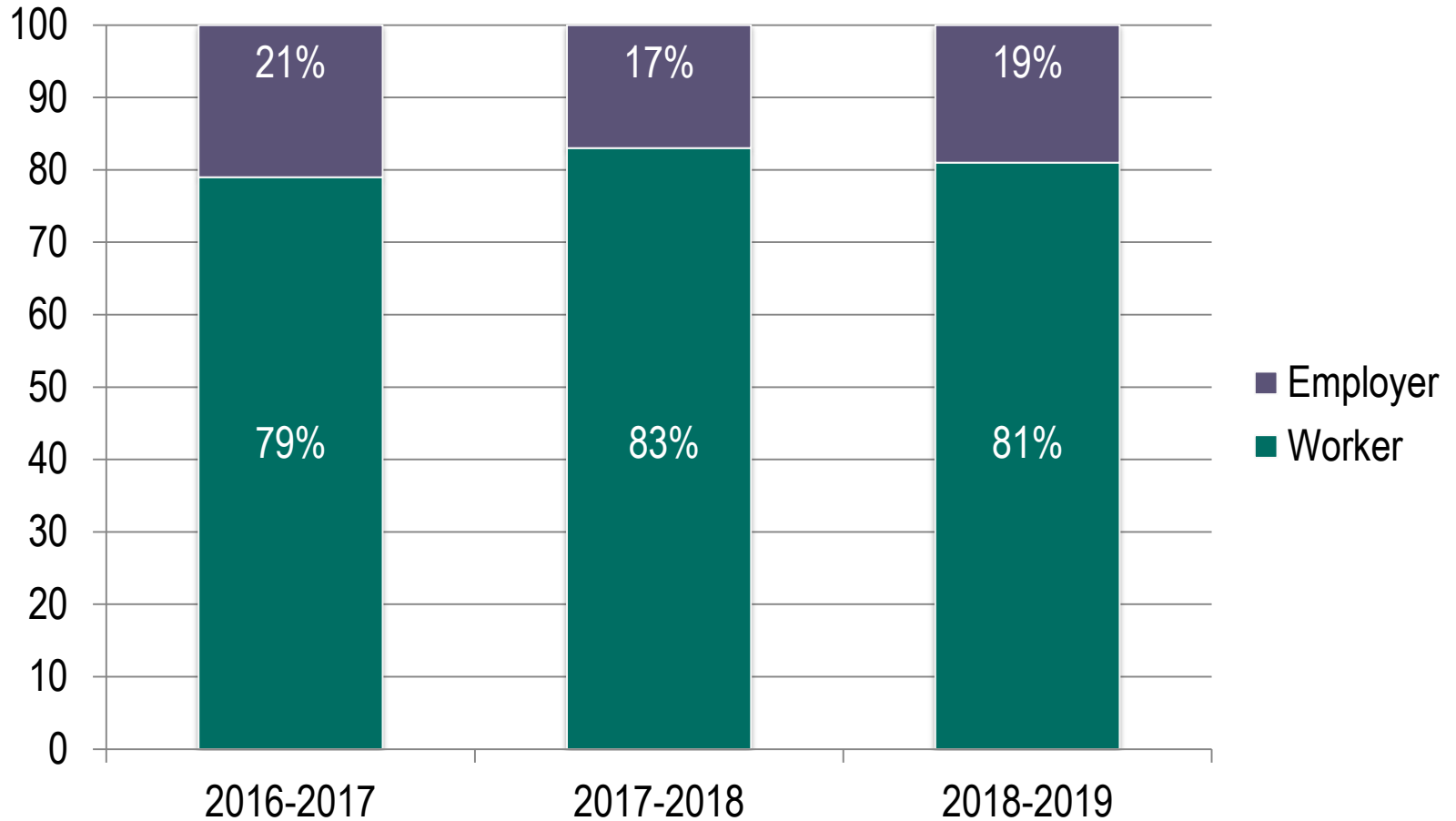
FINALIZED ISSUES OF APPEAL



TOP FIVE ISSUES OF APPEAL

Issues of Appeal	2017-2018	2018-2019
1. Additional Entitlement	162	189
2. Acceptability of Claim	139	149
3. Temporary Total Disability	155	102
4. ELP Calculation	93	88
5. Medical Aid Responsibility	75	69

APPELLANT TYPE



INTERIM RELIEF APPLICATIONS

10

Interim relief applications received.

5

Interim relief applications concluded.

FAIR PRACTICES OFFICE INQUIRIES

- The Fair Practices Office (FPO) is an independent agency, separate from the Workers' Compensation Board, the Appeals Commission, and the Medical Panels Office. The FPO opened on December 1, 2018.
- In 2018-2019, the Appeals Commission received seven inquiries and no recommendations from the FPO.

QUESTIONS?