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The Chief Appeals Commissioner has a series of Practice Guidelines to help people who are involved in an appeal to the Appeals Commission. Please contact us for additional Practice Guidelines, *Appeal Rules*, or other information.

For more information, contact the Appeals Commission for Alberta Workers' Compensation at:

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or, through our web site at www.appealscommission.ab.ca

Let us know if:

- your address or contact information changes
- you choose a representative or your representative changes
- you are no longer a representative for a party to or participant in an appeal

A. Introduction

This Practice Guideline is about the use of “Artificial Intelligence” (AI) at the Appeals Commission.

AI encompasses computer systems that simulate human intelligence and decision-making processes. One of the forms of AI includes generative AI, which can create original content based on the data it has been trained on. Large Language Models (LLMs) are a form of generative AI, and they are designed to process, understand, and generate human speech and written language. This Practice Guideline relates mostly to generative AI models and LLMs.

B. Use of AI by Appeals Commissioners

Appeals Commissioners do not use AI when analyzing evidence, conducting hearings or writing decisions. Appeals Commissioners consider the relevant law and WCB Policy before making decisions based on the evidence and submissions received. Appeals Commissioners are fully accountable for their decision making.

C. AI Use by Parties

If you chose to use AI, please review the following section which provides information about using AI at the Appeals Commission.

D. Using AI at the Appeals Commission

Be Cautious

- AI results can be wrong. Verify information. Double-check results carefully.
- Parties are responsible for the accuracy of submissions, even if AI helped prepare them.

Use Reliable Sources

- AI might give you incorrect or made-up sources. Verify any sources you rely on.
- Appeals Commission decisions can be verified on CanLii.
- For court decisions, use trusted sources, like court websites or Canlii to verify the information.

Consider Privacy and Confidentiality

- The privacy and confidentiality of information and data provided to a generative AI platform may not be guaranteed and the information may not be secure.
- Providing personal information to an AI platform is at your own risk.