

Issue 1: Claim Acceptance

Respect • Service • Integrity • Accountability

What is Claim Acceptance?

WCB may accept a claim when a worker is injured as a result of a work-related accident.

Resources

Legislation:

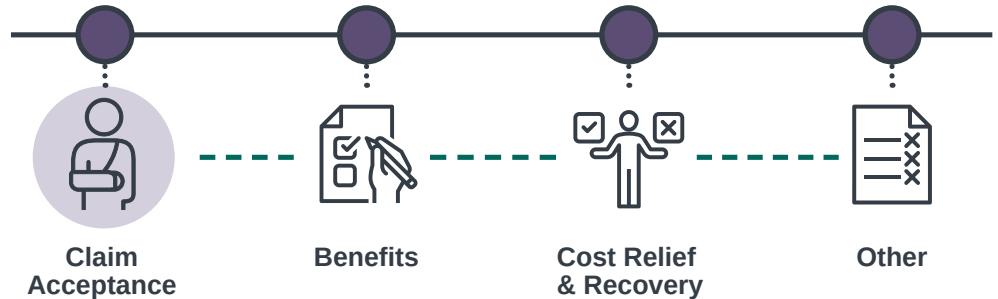
[Workers' Compensation Act](#), RSA 2000, c W-15

WCB Policy:

[02-01](#)
[03-01](#)

Sample Decisions:

[2020-0182](#)



When does a worker have an acceptable claim?

A worker has an acceptable claim when:

- There is medical evidence that shows that the worker has suffered an injury;
- There is evidence that this injury was caused by a job related thing or situation that can injure someone (called an employment hazard); and
- There is evidence that the injury occurred on the job site during their expected work hours.

What questions does the panel ask to decide the appeal?

Typically, a panel will ask the following questions:

- Does the medical and other evidence establish that:
 - The worker suffered an injury;
 - As a result of an employment hazard; and
 - At a time and place consistent with the obligations and expectations of their employment?

What types of evidence are commonly used to answer the questions?

- Worker's/Employer's report of injury
- Medical diagnosis of injury
- Medical reports connecting mechanism of injury (work-related accident) and the diagnosed injury
- Witness reports