

**Presentation to the Annual  
General Meeting**

**2009 / 2010**

# Presentation to the Annual General Meeting

## Fiscal Year 2009 – 2010

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# Welcome from the Chief Appeals Commissioner



Welcome to the 8<sup>th</sup> Annual General Meeting of the Appeals Commission. The annual general meeting, as required by legislation, is an opportunity for me to report on the performance of the Commission.

The Appeals Commission hears appeals from the decisions made by the Decision Review Body of the Workers' Compensation Board. The Appeals Commission for Alberta Workers' Compensation, established in the Workers' Compensation Act in 1988, is a quasi-judicial body that is separate from and independent of the Workers' Compensation Board.

The Appeals Commission is a separate entity reporting to the Ministry of Employment and Immigration (E&I). I will be presenting excerpts from the E&I 2009/2010 Annual Report. In addition to these excerpts, I will provide some additional operations information. Also, as required by legislation, I will report the information relating to the Appeals Commission from the most recent semi-annual reports of the Auditor General of Alberta.

# Excerpts from Employment and Immigration Ministry Annual Report 2009/2010

## Appeals Commission for Alberta Workers' Compensation Discussion and Results Analysis

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The Appeals Commission for Alberta Workers' Compensation (Appeals Commission) is an independent, impartial quasi-judicial body responsible for the final level of appeal for decisions of the Workers' Compensation Board – Alberta.

**GOAL 6** Linked to Core Business 3 – Investing in Alberta's Workplaces

Alberta has an effective mechanism for the final appeal of Workers' Compensation Board decisions

### Performance Measure 6.a

Average number of days of processing time required by the Appeals Commission from the date the appeal is received until the appeal is finalized (Standard and Complex Appeals)

• Standard Appeals	214 2005-06	172 2006-07	144 2007-08	172 2008-09	135 or less	153 2009-10
• Complex Appeals	276 2005-06	225 2006-07	182 2007-08	212 2008-09	180 or less	180 2009-10

### Performance Measure 6.b

Percentage of the total number of Appeals Commission decisions issued that are either not challenged or are not overturned upon review by the Courts, the Ombudsman or by the Appeals Commission on reconsideration.

98.3% 2005-06	98.0% 2006-07	95.9% 2007-08	98.1% 2008-09	Greater than 98%	97.2% 2009-10
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# Financial Statements and Notes

## STATEMENTS OF OPERATIONS Year ended March 31

	(in thousands)		
	2010		2009
	Budget (Schedule 4)	Actual	Actual
Revenue (Schedule 1)			
Transfers from Government of Canada	\$ 327,671	\$ 375,362	\$ 285,951
Internal Government Transfers	11,987	11,987	11,987
Premiums, Fees and Licences	564	681	723
Other Revenue	40,701	37,283	33,609
	<u>380,923</u>	<u>425,313</u>	<u>332,270</u>
Expenses Directly Incurred (Note 2b and Schedule 8)			
Voted (Schedules 3 and 5)			
Ministry Support Services	21,901	20,725	22,141
Employment	794,748	982,363	795,535
Labour Standards and Workplace Safety	42,169	37,859	38,389
Immigration	83,732	71,113	60,491
Health Workforce Development	45,000	41,840	39,754
Federal Community Development Trust	10,000	7,938	4,726
Labour Relations Board	3,176	2,976	3,154
Workers' Compensation Appeals	10,162	8,100	8,486
	<u>1,010,888</u>	<u>1,172,914</u>	<u>972,676</u>
Statutory (Schedules 3 and 5)			
Valuation adjustments (Note 5)			
Provision for Vacation Pay and Doubtful Accounts	24	509	2,338
	<u>1,010,912</u>	<u>1,173,423</u>	<u>975,014</u>
Net Operating Results	<u>\$ (629,989)</u>	<u>\$ (748,110)</u>	<u>\$ (642,744)</u>

The accompanying notes and schedules are part of these financial statements.

# Semi-Annual Reports of the Auditor General

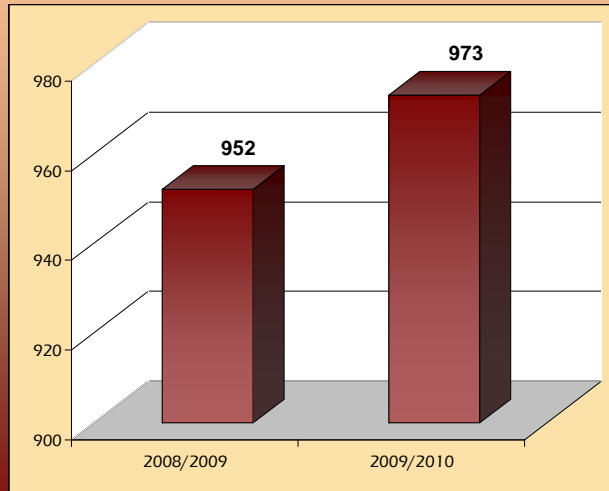
The Auditor General of Alberta has completed the 2009-2010 audit of the Ministry of Employment and Immigration, an entity to which the Appeals Commission is accountable. The Auditor General did not perform an audit on the Appeals Commission. The audit of the Ministry did not result in any specific recommendations to the Appeals Commission.

# Additional Operating Information



Appeals Commission for Alberta Workers' Compensation

## Initial Appeals Received

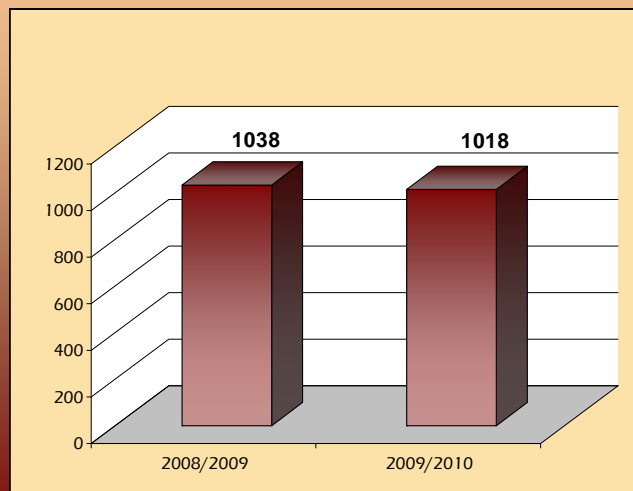


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Appeals Commission for Alberta Workers' Compensation

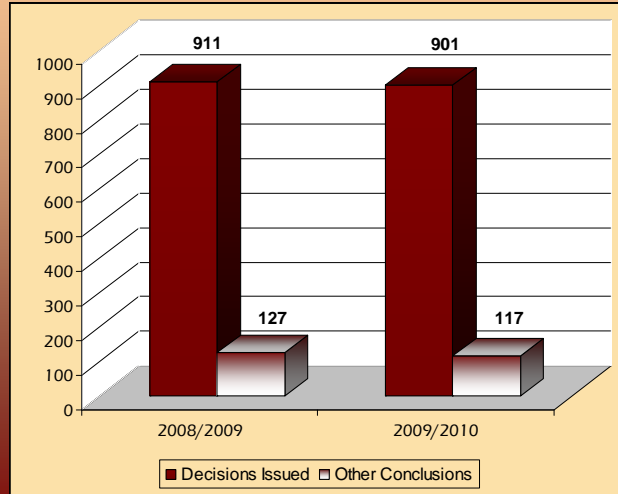
## Appeals Concluded



4



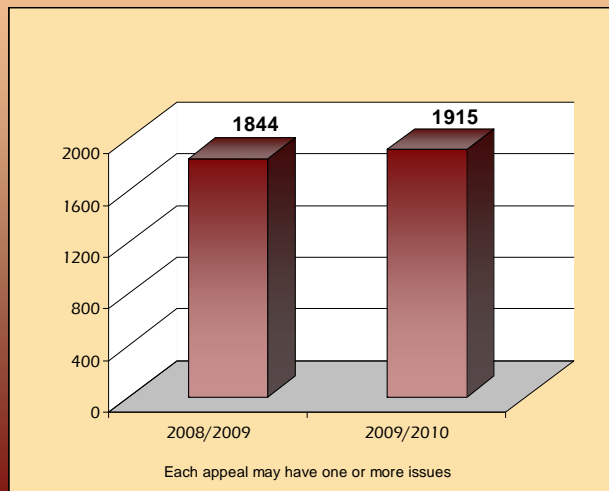
### Appeals Concluded: Outcomes



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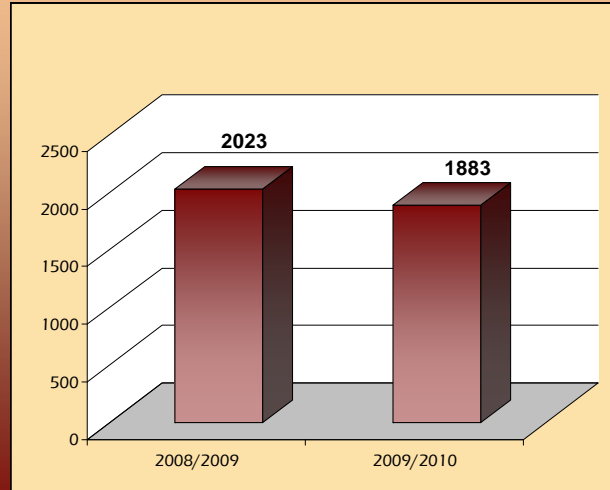
### Issues Received – 2 year comparison



6



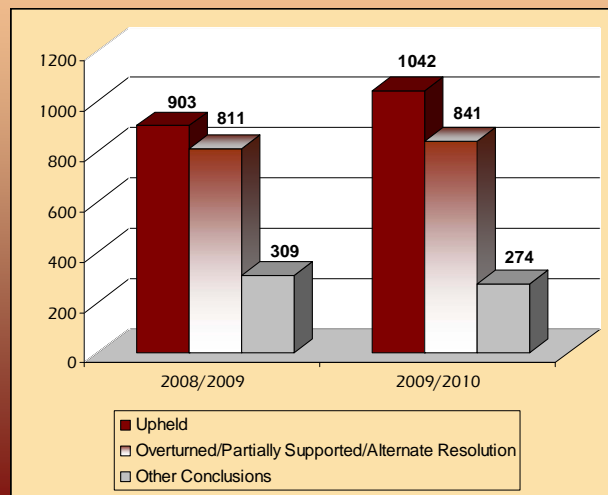
## Finalized Issues – 2 year comparison



7



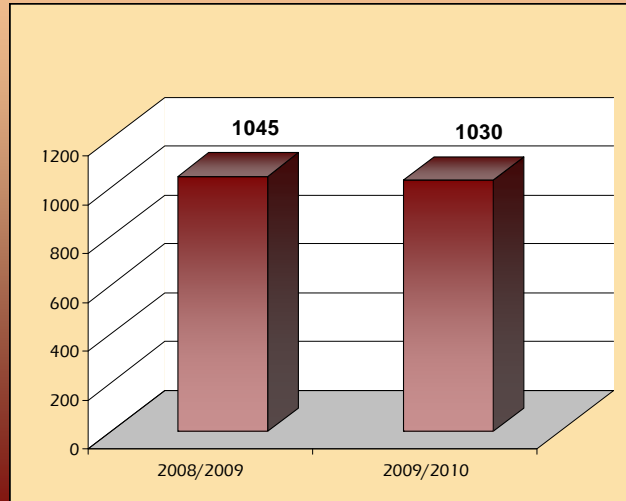
## Breakdown of Finalized Issues



8



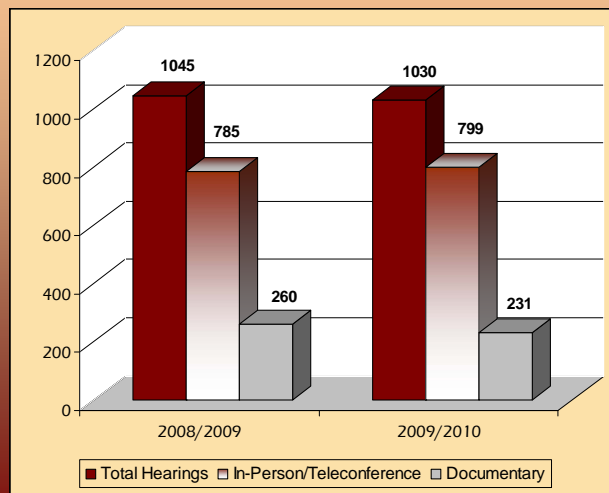
## Initial Hearings – 2 year comparison



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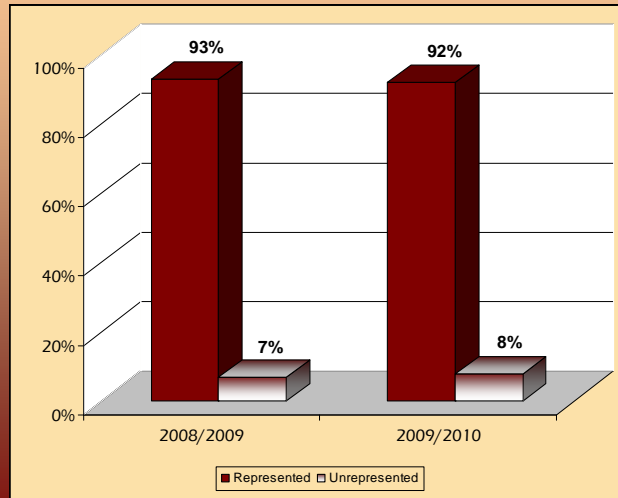
## Types of Hearings Conducted



12



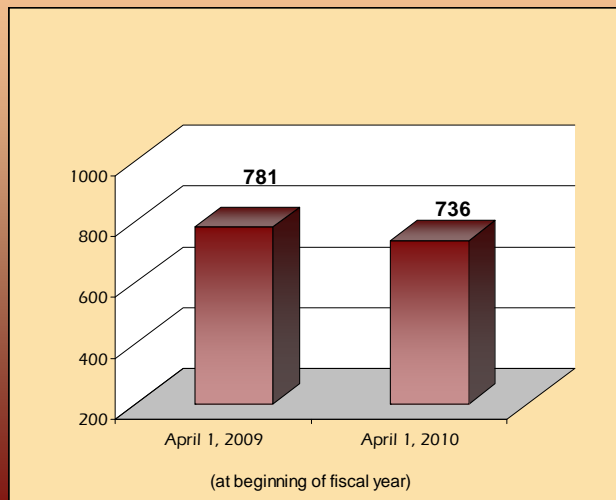
### Representation at Hearing



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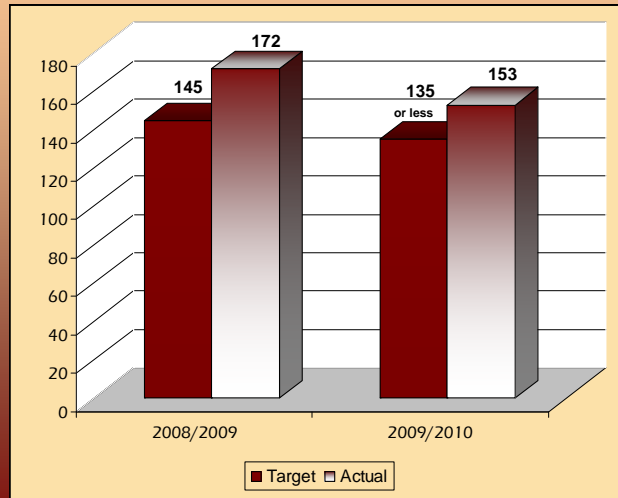
### Outstanding Appeal Workload – 2 year comparison



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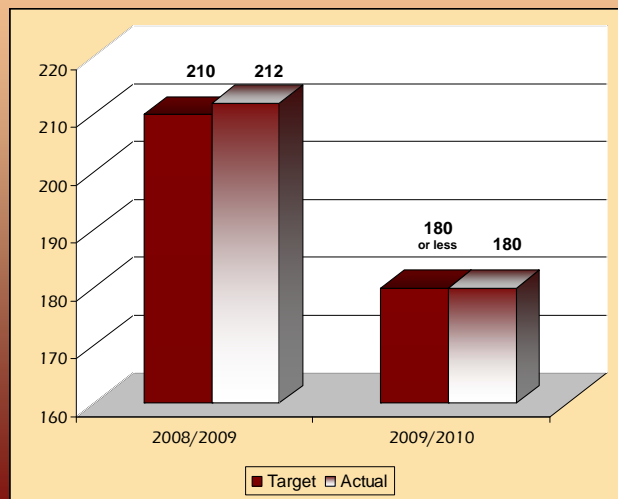
### Timelines: Standard Appeals



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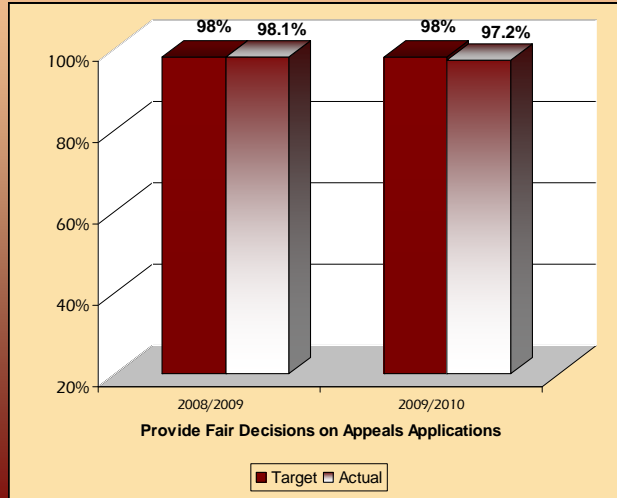
### Timelines: Complex Appeals



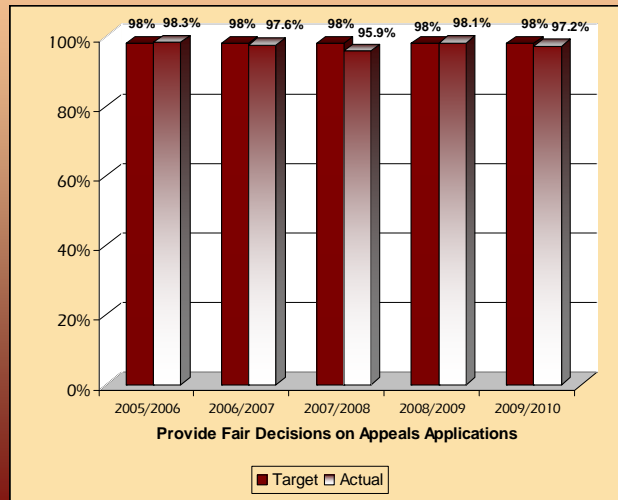
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### Performance Measure 6.2 – 2 years

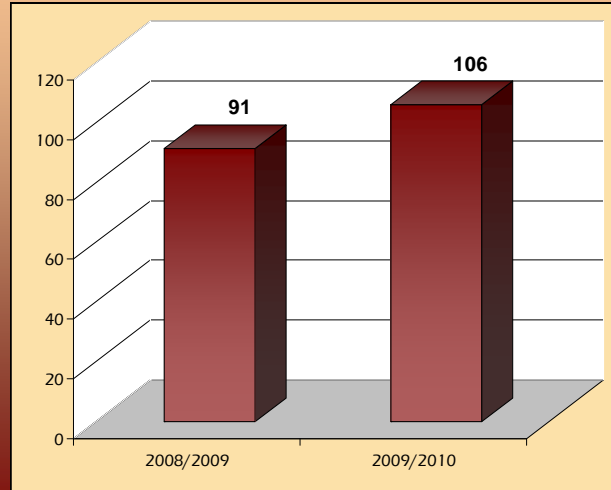


### Performance Measure 6.2 – 5 years





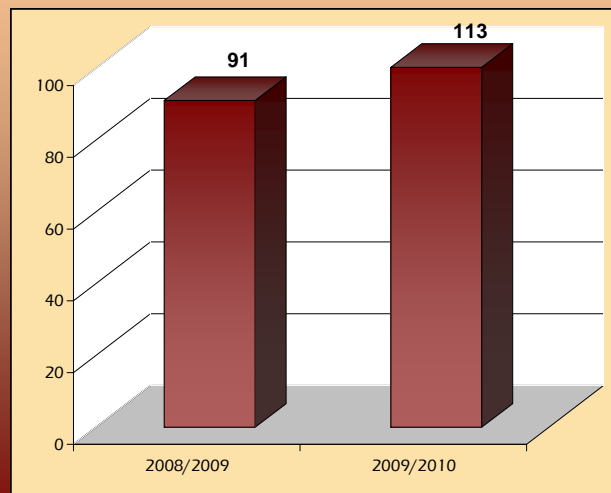
## Reconsideration Applications Received



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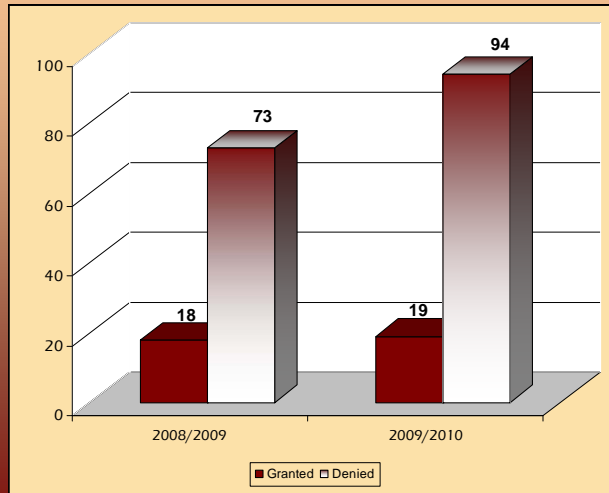
## Reconsideration Threshold Decisions



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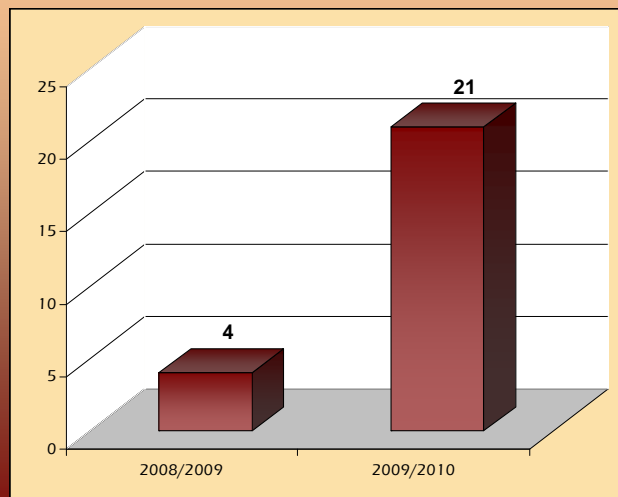
### Reconsideration Threshold Decisions: Outcomes



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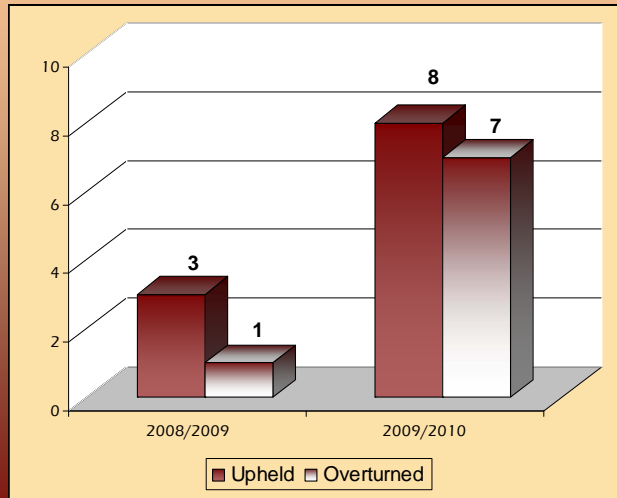
### Court Matters Concluded



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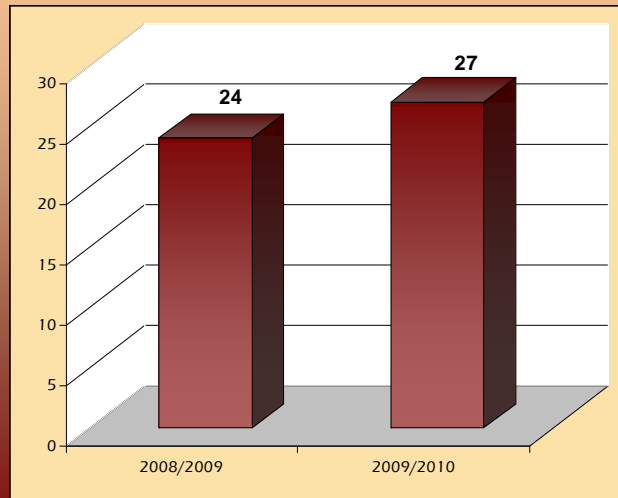
### Court Matters: Outcomes



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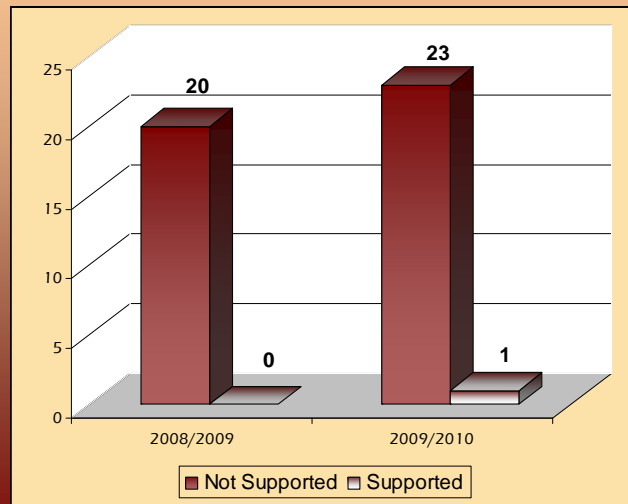
### Ombudsman Investigations Concluded



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## Ombudsman Investigation: Outcomes



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